



Ausgrid

connecting communities,
empowering lives



2020 SUSTAINABILITY REPORT

GRI Content Index

GRI Content Index

As required by the GRI Standards, we provide an index that specifies each of the GRI Standards used and lists all disclosures included in the report.

GRI Standard	Year	Disclosure title	Location / additional information and omissions
Organisational profile			
GRI 102: General Disclosures	2016	102-1 Name of the organisation	Our organisation p.7
GRI 102: General Disclosures	2016	102-2 Activities, brands, products, and services	"Our organisation p.7 Ausgrid value chain p.8"
GRI 102: General Disclosures	2016	102-3 Location of headquarters	Sydney, Australia
GRI 102: General Disclosures	2016	102-4 Location of operations	Our organisation p.7
GRI 102: General Disclosures	2016	102-5 Ownership and legal form	Our organisation p.7
GRI 102: General Disclosures	2016	102-6 Markets served	"Our organisation p.7 Ausgrid value chain p.8"
GRI 102: General Disclosures	2016	102-7 Scale of the organisation	"Data tables - Workforce Ausgrid value chain p.8 Our organisation p.7"
GRI 102: General Disclosures	2016	102-8 Information on employees and other workers	"Our organisation p.7 Our people p.24 Data tables - Workforce p.36"
GRI 102: General Disclosures	2016	102-9 Supply chain	Ausgrid value chain p.8
GRI 102: General Disclosures	2016	102-10 Significant changes to the organisation and its supply chain	There were no significant changes in the organisation or its supply chain during the reporting period.
GRI 102: General Disclosures	2016	102-11 Precautionary Principle or approach	Our organisation - Governance p.7
GRI 102: General Disclosures	2016	102-12 External initiatives	Overview - Sustainability at Ausgrid p.11
GRI 102: General Disclosures	2016	102-13 Membership of associations	Overview - Sustainability at Ausgrid p.11
Strategy			
GRI 102: General Disclosures	2016	102-14 Statement from senior decision-maker	CEO's Message
GRI 102: General Disclosures	2016	102-15 Key impacts, risks, and opportunities	"Overview - Sustainability at Ausgrid p.11 Overview - About this Report p.12 Our strategy p.14"
Ethics and Integrity			
GRI 102: General Disclosures	2016	102-16 Values, principles, standards, and norms of behaviour	"Our strategy p.14 Our organisation p.7"
GRI 102: General Disclosures	2016	102-17 Mechanisms for advice and concerns about ethics	Our organisation - Governance p.7
Governance			
GRI 102: General Disclosures	2016	102-18 Governance structure	Our organisation - Governance p.7

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GRI Standard	Year	Disclosure title	Location / additional information and omissions
Stakeholder Engagement			
GRI 102: General Disclosures	2016	102-40 List of stakeholder groups	"Ausgrid value chain p.8 Customers and Community p.18"
GRI 102: General Disclosures	2016	102-41 Collective bargaining agreements	Performance Data - Workforce p.36
GRI 102: General Disclosures	2016	102-42 Identifying and selecting stakeholders	About this Report p.12
GRI 102: General Disclosures	2016	102-43 Approach to stakeholder engagement	"About this Report p.12 Customers and Community p.18"
GRI 102: General Disclosures	2016	102-44 Key topics and concerns raised	About this Report p.12
Reporting Practice			
GRI 102: General Disclosures	2016	102-45 Entities included in the consolidated financial statements	"Our organisation p.7 Ausgrid value chain p.8"
GRI 102: General Disclosures	2016	102-46 Defining report content and topic Boundaries	Ausgrid value chain p .8
GRI 102: General Disclosures	2016	102-47 List of material topics	About this Report p.12
GRI 102: General Disclosures	2016	102-48 Restatements of information	There are no cases where data have been restated.
GRI 102: General Disclosures	2016	102-49 Changes in reporting	There have been minor changes to the material topics with new material issues added and some boundary changes. The material topics are detailed in the section, 'About this Report'.
GRI 102: General Disclosures	2016	102-50 Reporting period	"This report details our performance during for the fiscal year (FY) 2020 (1 July 2019 to 30 June 2020)."
GRI 102: General Disclosures	2016	102-51 Date of most recent report	This is Ausgrid's second Sustainability Report in line with the GRI Standard. Our most recent previous report is our FY19 Sustainability Report.
GRI 102: General Disclosures	2016	102-52 Reporting cycle	Ausgrid will report annually.
GRI 102: General Disclosures	2016	102-53 Contact point for questions regarding the report	www.ausgrid.com.au
GRI 102: General Disclosures	2016	102-54 Claims of reporting in accordance with the GRI Standards	"Sustainability at Ausgrid p.11 This Report has been prepared in accordance with the GRI Standards: Core option."
GRI 102: General Disclosures	2016	102-55 GRI content index	This table.
GRI 102: General Disclosures	2016	102-56 External assurance	We have not engaged an external assurance provider. Ausgrid has governance, reporting and internal review processes in place to ensure that the quality of information contained within this report is factually correct.

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GRI Standard	Year	Disclosure title	Location / additional information and omissions
Customers and communities			
GRI 103: Management Approach	2016	103-1/2/3 Explanation of the material topic and its Boundary. The management approach and its components. Evaluation of the management approach	"CEO's message p.4 Our organisation p.6 Ausgrid value chain p.8 About this report p.12 Our strategy p.14 Customer Consultative Committee p.20"
GRI 413: Local communities	2016	413-1 Operations with local community engagement, impact assessments, and development programs	"Customers & communities p.18 Energy solution. p.28"
Our metric		Electricity Safety Week	"Community investment p.22 Data tables - Health & Safety p.38"
Our metric		SAIDI / SAIFI	Data tables - Power Supplied p.41
Our metric		Power prices	Data tables - Power Supplied p.41
Our metric		Power sold	Data tables - Power Supplied p.41
Affordability			
GRI 103: Management Approach	2016	103-1/2/3 Explanation of the material topic and its Boundary. The management approach and its components. Evaluation of the management approach	"CEO's message p.4 Our organisation p.6 Ausgrid value chain p.8 About this report p.12 Our strategy p.14 Customer Consultative Committee p.20"
Own metric		Power prices	Data tables - Power Supplied p.41
COVID-19			
GRI 103: Management Approach	2016	103-1/2/3 Explanation of the material topic and its Boundary. The management approach and its components. Evaluation of the management approach	"CEO's message p.4 Our organisation p.6 Ausgrid value chain p.8 About this report p.12 Our strategy p.14"
GRI 403: Occupational Health and Safety	2018	403-2 Hazard identification, risk assessment, and incident investigation	Our COVID-19 response p.16
GRI 416: Customer Health and Safety	2018	416-1 Assessment of the health and safety impacts of product and service categories	Our COVID-19 response p.16

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GRI Standard	Year	Disclosure title	Location / additional information and omissions
Health and safety			
GRI 103: Management Approach	2016	103-1/2/3 Explanation of the material topic and its Boundary. The management approach and its components. Evaluation of the management approach	"CEO's message p.4 Our organisation p.6 Ausgrid value chain p.8 About this report p.12 Our strategy p.14 Customer Consultative Committee p.20"
GRI 403: Occupational Health and Safety	2018	403-1 Occupational health and safety management system	"Ausgrid value chain p.8 Governance p.7"
GRI 403: Occupational Health and Safety	2018	403-2 Hazard identification, risk assessment, and incident investigation	"Our people - Health & Safety p.26 Our COVID-10 response p.16"
GRI 403: Occupational Health and Safety	2018	403-3 Occupational health services	Our people - Health & Safety p.26
GRI 403: Occupational Health and Safety	2018	403-4 Worker participation, consultation, and communication on occupational health and safety	Our people - Health & Safety p.26
GRI 403: Occupational Health and Safety	2018	403-5 Worker training on occupational health and safety	Our people - Health & Safety p.26
GRI 403: Occupational Health and Safety	2018	403-6 Promotion of worker health	Data tables - Health & Safety p.38
GRI 403: Occupational Health and Safety	2018	"403-8 Workers covered by an occupational health and safety management system"	"Ausgrid value chain p.8 Our people - Health & Safety p.26"
GRI 403: Occupational Health and Safety	2018	403-9 Work-related injuries	Data tables - Health & Safety p. 38
GRI 403: Occupational Health and Safety	2018	403-9 Work-related deaths	Data tables - Health & Safety p. 38
GRI 416: Customer Health and Safety	2018	416-1 Assessment of the health and safety impacts of product and service categories	Customers and Communities - Our most vulnerable segment - Life Support Customers p.19
Our metrics		Health & Safety	Data tables - Health & Safety p. 38
Inclusion and diversity			
GRI 103: Management Approach	2016	103-1/2/3 Explanation of the material topic and its Boundary. The management approach and its components. Evaluation of the management approach	"CEO's message p.4 Our organisation p.6 Ausgrid value chain p.8 About this report p.12 Our strategy p.14 Our people p.24"
GRI 401: Employment	2016	401-1 New employee hires and employee turnover	Data tables - Workforce p.36
GRI 405: Diversity and Equal Opportunity	2016	405-1 Diversity of governance bodies and employees	"Our organisation - Governance p.7 Data tables - Workforce p.36"
Own metrics		Workforce	"Our people p.24 Data tables - Workforce p.36"

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GRI Standard	Year	Disclosure title	Location / additional information and omissions
Emerging technologies			
GRI 103: Management Approach	2016	103-1/2/3 Explanation of the material topic and its Boundary. The management approach and its components. Evaluation of the management approach	"CEO's message p.4 Our organisation p.6 Ausgrid value chain p.8 About this report p.12 Our strategy p.14 Customer Consultative Committee p.20"
GRI 203: Indirect Economic Impacts	2016	203-1 Infrastructure investments and services supported	Energy solutions - Emerging technology p.30
Network resilience			
GRI 103: Management Approach	2016	103-1/2/3 Explanation of the material topic and its Boundary. The management approach and its components. Evaluation of the management approach	"CEO's message p.4 Our organisation p.6 Ausgrid value chain p.8 About this report p.12 Our strategy p.14 Customer Consultative Committee p.20"
GRI 203: Indirect Economic Impacts	2016	203-2 Significant indirect economic impacts	"Energy solutions - Climate change p.30 Energy solutions - Network resilience p.33"
Climate change			
GRI 103: Management Approach	2016	103-1/2/3 Explanation of the material topic and its Boundary. The management approach and its components. Evaluation of the management approach	"CEO's message p.4 Our organisation p.6 Ausgrid value chain p.8 About this report p.12 Our strategy p.14"
GRI 203: Indirect Economic Impacts	2016	203-2 Significant indirect economic impacts	Energy solutions - Climate change p.30
GRI 305: Emissions	2016	305-1 Direct (Scope 1) GHG emissions	Data tables - Environment p.39
GRI 305: Emissions	2016	305-2 Energy indirect (Scope 2) GHG emissions	Data tables - Environment p.39
GRI 305: Emissions	2016	305-3 Other indirect (Scope 3) GHG emissions	Data tables - Environment p.39
GRI 305: Emissions	2016	305-5 Reduction of GHG emissions	Reducing our carbon footprint p.32
GRI 307: Environmental Compliance	2016	307-1 Non-compliance with environmental laws and regulations	"Our communities, our environment p.23 Data tables - Environment p.40"
Cyber and physical security			
GRI 103: Management Approach	2016	103-1/2/3 Explanation of the material topic and its Boundary. The management approach and its components. Evaluation of the management approach	"CEO's message p.4 Our organisation p.6 Ausgrid value chain p.8 About this report p.12 Our strategy p.14 Cyber and physical security p.34"



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