

Smart meter installation



By 2030, the Australian Energy Market Commission (AEMC) intends for every household to have a smart meter installed. In New South Wales retailers are installing smart meters.

Why am I getting a smart meter?

If you have been advised by your retailer that your meter is going to be upgraded to a smart meter you might wonder what this means and why it is happening. It's important to remember that installing a smart meter is a simple process that offers many benefits.

Analogue meters are an old technology that were implemented long before the advancements of the electricity network today. Tools like smart meters allow the energy system to keep up with newer technologies that are a part of the increasingly digital world we live in.

Getting a smart meter at your home

If you want the benefits of a smart meter earlier than your scheduled roll out, you can arrange for a smart meter installation through your retailer. Here's how you do it.

1

Contact your electricity retailer. They will confirm if they can complete a smart meter upgrade for you and how that might impact your contract and billing. If your retailer does not offer smart meter upgrades you may need to shop around for another retailer.

2

Book an appointment for the installation with your retailer, and get ready for your smart meter upgrade by making sure there is clear access to your residence and your electricity meter.

3

A technician will come to your home to install and test your smart meter. They will give you a Certificate of Compliance of Electrical Work (CCeW), and they'll send a copy to NSW Fair Trading. This is proof that your smart meter has been installed and tested by a certified electrician.

Did you know?



After installation of your smart meter your retailer may automatically change your tariff. This could be to time-of-use or a demand tariff. Your retailer must give you at least **30 business days' notice** when transitioning you to a new price structure. Make sure to speak to your retailer to discuss what option is best for your household.



For more information visit
ausgrid.com.au/WaysToSave

